

Electronic Acknowledgement Receipt

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International Application Number:	
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Title of Invention:	Estimation of expected value for remaining work time for contact center agents
First Named Inventor/Applicant Name:	George W. Erhart
Customer Number:	47827
Filer:	Scott T Wakeman
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		2008-09-22-amendment.pdf	324422 544e07e8db37f1e2ac853e8215fb121a45d a8429	yes	8

	Multipart Description/PDF files in .zip description		
	Document Description	Start	End
	Amendment After Final	1	1
	Applicant Arguments/Remarks Made in an Amendment	2	8
Warnings:			
Information:			
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